

International Sales, Marketing & Payment Policy

JLM Systems Limited, is the originator, and exclusive rights holder for the **OILMISER™** Line of Fluid Handling Products, including the **OILMISER™ FILLorDRAIN™** its attachments and component parts.

JLM Systems Limited is the originator and exclusive rights holder for **OILMISER™** Technology, and the **OILMISER™** Line of Fluid Handling Products, including the original **OILMISER™ FILLorDRAIN™**, its attachments component parts, and associated products.

It is the intention of JLM Systems Limited to offer the full line of **OILMISER™** Fluid Handling Products to the international industrial market place through the World Wide Web. Our products are available to any, and all, who respond to our web site, www.oilmiser.com, to our Toll Free Service (in the USA and Canada) 1-888-736-8645; by telephone to (604) 521-3248 or by facsimile to (604) 521-1244.

As both the manufacturer and principle vendor for **OILMISER™** Technology to an international customer base, payment by VISA credit card transaction in US funds is the accepted form of payment. VISA transactions are processed on the day the goods are shipped. All goods are shipped collect from Richmond, BC Canada. Goods can be sent prepaid only on a VISA credit card transaction for the full invoice amount including all shipping charges. A documentation / handling charge of \$25.00 USD is applied to all prepaid shipments.

At the discretion of JLM Systems Limited, payment by direct bank (wire) transfer may be required prior to shipping. JLM Systems Limited must be in receipt of your confirmation, accepting the terms of sale prior to shipping. Confirmation can be transmitted by facsimile to (604) 521-1244 or by E-mail to info@oilmiser.com. A documentation / handling charge of \$25.00 USD is applied to all prepaid shipments.

An Order Fulfillment Notification, including shipment tracking numbers, and our Invoice are sent by facsimile or by E-mail (.pdf file format) on the date the goods are shipped.

The invoice price for all **OILMISER™** Fluid Handling Products is calculated from the \$ US List Price, published on our web site, on the day that the purchase is confirmed. The purchase price for all products by associated manufacturers is subject to confirmation at time of ordering.

JLM Systems Limited provides the following service & support for our customers and/or their agents.

- We will manage and maintain a current, informative and interactive web site.
- We will continue to promote product awareness through international print media advertising and editorial exposure in selected trade and commercial publications.
- We will maintain a clear and consistent pricing policy, for direct sales resulting from our product exposure through the print media or on the internet.
- We will provide a listing service and/or a link for all approved resellers on our web site.
- All **OILMISER™** Fluid Handling Products are unconditionally guaranteed to meet published design specification and operating performance criteria.
- Any **OILMISER™** product found to be defective within 60 days of shipment will be refunded or replaced subject your notification and reasons for your claim. A Return Authorization Number and clarification of any shipping charges will be required.
- All products by associated manufacturers are warranted by that manufacturer.
- We rely solely on the good will, reputation and sales efforts of the local supplier and/or agent and make no claims nor accept any responsibility for their performance.